# CS 255 Business Requirements Document

Complete this template by replacing the bracketed text with the relevant information.

This template lays out all the different sections that you need to complete for Project One. Each section has guiding questions to prompt your thinking. These questions are meant to guide your initial responses to each area. You are encouraged to go beyond these questions using what you have learned in your readings. You will need to continually reference the interview transcript as you work to make sure that you are addressing your client’s needs. There is no required length for the final document. Instead, the goal is to complete each section based on your client’s needs.

**Tip:** You should respond in a bulleted list for each section. This will make your thoughts easier to reference when you move into the design phase for Project Two. One starter bullet has been provided for you in each section, but you will need to add more.

## System Components and Design

### Purpose

*What is the purpose of this project? Who is the client and what do they want their system to be able to do?*

* **CLIENT**
  + **Students preparing for driving test to get license**
* **SYSTEM SHOULD DO**
  + Train students for the driving test at the DMV
  + Online classes and practice tests for driving test
  + Schedule appointments to practice with drivers

### System Background

*What does DriverPass want the system to do? What is the problem they want to fix? What are the different components needed for this system?*

* There is a void in the market when it comes to training students for the driving test
* The owner of DriverPass wants to provide better driver training
* Many people fail their driving tests
* Online practice tests
* Online classes
* On-the-road training
* Provide all DMV rules and policies
* Constantly updating data

### Objectives and Goals

*What should this system be able to do when it is completed? What measurable tasks need to be included in the system design to achieve this?*

* **Liam - Owner**
  + Access the data from anywhere online
  + Access the data through a mobile device
  + Download reports and information that can be used through Excel
  + See who made a reservation, who canceled it, and who modified it last
    - Print an activity report of the above
* **Ian – IT Officer**
  + Full access over all accounts
  + Be able to reset passwords
  + Block members access
* **Customers**
  + Make appointments, cancel, and modify appointments online
  + Customers need to be able to make reservations for driving lessons
    - Day and time when they want to take that lesson
    - Make reservation online through their account
    - Call or visit office to schedule an appointment
    - Track which user is matched up with a certain driver, time, and car
* **Three Packages user can select online**
  + Package One
    - Six hours in a car with a trainer
  + Package Two
    - Eight hours in a car with trainer and lesson where DMV rules explained
  + Package Three
    - 12 hours in a car with trainer, lesson where DMV rules explained and access to our online class which includes practice tests
  + Be able to disable packages
* **Website is connected to DMV and receives notifications when new rules and policies are updated.**
* **System needs to run over the cloud so there is less dealing with backup and security.**
* **Online test progress should show the tests the customer took. It should show what’s in progress and the ones that the customer completed. It should also include, previous scores, time taken, and notes from the driver.**
* **Page for contacting company and a way for company to contact student.**

## Requirements

### Nonfunctional Requirements

*In this section, you will detail the different nonfunctional requirements for the DriverPass system. You will need to think about the different things that the system needs to function properly.*

#### Performance Requirements

*What environments (web-based, application, etc.) does this system need to run in? How fast should the system run? How often should the system be updated?*

* [Insert text]

#### Platform Constraints

*What platforms (Windows, Unix, etc.) should the system run on? Does the back end require any tools, such as a database, to support this application?*

* [Insert text]

#### Accuracy and Precision

*How will you distinguish between different users?* *Is the input case-sensitive? When should the system inform the admin of a problem?*

* [Insert text]

#### Adaptability

*Can you make changes to the user (add/remove/modify) without changing code? How will the system adapt to platform updates? What type of access does the IT admin need?*

* [Insert text]

#### Security

*What is required for the user to log in? How can you secure the connection or the data exchange between the client and the server? What should happen to the account if there is a “brute force” hacking attempt? What happens if the user forgets their password?*

* [Insert text]

### Functional Requirements

*Using the information from the scenario, think about the different functions the system needs to provide. Each of your bullets should start with “The system shall . . .” For example, one functional requirement might be, “The system shall validate user credentials when logging in.”*

* [Insert text]

### User Interface

*What are the needs of the interface? Who are the different users for this interface? What will each user need to be able to do through the interface? How will the user interact with the interface (mobile, browser, etc.)?*

* [Insert text]

### Assumptions

*What things were not specifically addressed in your design above? What assumptions are you making in your design about the users or the technology they have?*

* [Insert text]

### Limitations

*Any system you build will naturally have limitations. What limitations do you see in your system design? What limitations do you have as far as resources, time, budget, or technology?*

* [Insert text]

### Gantt Chart

*Please include a screenshot of the GANTT chart that you created with Lucidchart. Be sure to check that it meets the plan described by the characters in the interview.*

[Insert chart]